



ROOM NO:

YOUR ASSESSMENT OF US WOULD BE APPRECIATED!

(and can win you a complimentary stay for two nights for two persons on a bed and breakfast basis in our monthly draw!)

Our management and staff strive to deliver a top-notch service. Please keep us on our toes by completing a brief questionnaire and by leaving it at reception when you depart.

How do you assess us?	Poor	Average	Good	Excellent
Your reception and welcome				
Reception staff				
Smooth check in				
Smooth check out				
Rooms clean and neat				
Bathrooms clean and neat				
Bar service				
Wine and beverage selection				
Breakfast service - general				
Menu variety				
Quality of fare				
Staff friendliness				
General hospitality				
Overall stay				

Where did you hear about us?	
Friends	
Our website (how did you learn about this?)	
Internet (please be specific: how did you discover our site? We need full details please.)	
Advertisement: which publication	
Referral	

What did you enjoy most about your stay with us?	
What did you enjoy least about your stay with us?	
Additional comments/suggestions?	

Would you recommend our hotel to friends or family?	YES	NO	
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Would you like to receive e-mail and/or sms notifications regarding live music, other entertainment and special offers?	YES	NO	
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NAME:	EMAIL:	CELL PHONE:	DATE

Thank you for your valuable feedback!

Management

<i>For Office Use Only:</i>	<i>Action taken on the recommendation/s/complaint/s by guest/s:</i>